

# **HOTEL PAYMENT POLICY**

## **UPON ARRIVAL**

ALL GUESTS MUST PRESENT A VALID CREDIT CARD OR DEBIT CARD UPON CHECK-IN AS A GUARANTEED METHOD OF PAYMENT.

THIS WILL SIMPLY PLACE AN AUTHORIZATION ON YOUR ACCOUNT. NOTHING IS ACTUALLY CHARGED TO YOUR ACCOUNT. IF IT IS A DEBIT THE INITIAL AUTHORIZATION AMOUNT WILL BE AUTOMATICALLY DEDUCTED FROM YOUR ACCOUNT BALANCE.

**THE HOTEL STRONGLY DISCOURAGES THE USE OF DEBIT CARDS AS IT WILL RESULT IN TWO HOLDS PLACED ON YOUR PERSONAL CHECKING ACCOUNT**

- ONE HOLD WILL BE RELEASED 3-5 BUSINESS DAYS AFTER YOUR DEPARTURE. IT DEPENDS ON YOUR BANKS PROCESSING SPEED AS TO THE TIMELINESS OF THIS RELEASE.
- THE OTHER HOLD WILL SATISFY YOUR CHARGES AT THE HOTEL AND BE CHARGED ACCORDINGLY.
- HOTEL IS NOT RESPONSIBLE FOR OVERDRAFTS OR FEE'S ASSOCIATED WITH YOUR DEBIT CARD.

## **IF YOU DO NOT HAVE A CREDIT CARD OR DEBIT CARD**

- YOU MAY CHANGE YOUR RESERVATION TO A GUEST WHO IS STAYING WITH YOU THAT HAS A CREDIT CARD. THIS ALLOWS YOU TO SIMPLY HOLD THE ROOM ON THEIR CREDIT CARD.
- THEN YOU MAY PAY CASH UPON DEPARTURE IF YOU SO DESIRE.

## **UPON DEPARTURE YOU MAY**

- PAY CASH TO SETTLE YOUR ACCOUNT
- USE A DIFFERENT CREDIT CARD OR DEBIT CARD TO SETTLE YOUR ACCOUNT.
- APPLY CHARGES TO CREDIT CARD ON FILE

\*GROUP BOOKINGS OF 3 OR MORE ROOMS REQUIRE AN ADDITIONAL SECURITY DEPOSIT. CONTACT THE RESERVATIONS MANAGER OR GENERAL MANAGER TO DISCUSS THESE DEPOSITS.

\* IF YOU ARE ARRIVING ON FRIDAY AND SATURDAY THE HOTEL WILL AUTHORIZE YOUR CREDIT/DEBIT CARD AT 1PM ON THE DAY OF ARRIVAL TO GUARANTEE YOUR METHOD OF PAYMENT. YOU MAY STILL ELECT TO CHANGE THE FORM OF PAYMENT AT ANYTIME THROUGHOUT YOUR STAY. THE AUTHORIZATION WILL NOT BE RELEASED UNTIL THE DAY OF YOUR DEPARTURE.



## CASH PAYMENT POLICY

### IF NO ONE IN YOUR PARTY HAS A VALID CREDIT CARD OR DEBIT CARD:

CASH PAYMENTS WILL BE ACCEPTED AT THE POINT OF CHECK IN. IF A CASH PAYMENT IS MADE THERE IS AN ADDITIONAL DEPOSIT REQUIRED FOR THE FOLLOWING AMOUNTS:

### DEPOSITS REQUIRED:


SICILIAN CLASS REQUIRES A **\$150.00** CASH DEPOSIT OR A VALID AUTHORIZATION ON A CREDIT/DEBIT CARD FOR THAT AMOUNT.

VENETIAN CLASS AND THE PRESIDENTIAL CLASS REQUIRE A **\$250.00** CASH DEPOSIT OR A VALID AUTHORIZATION ON A CREDIT/DEBIT CARD FOR THAT AMOUNT.

IF THE DEPOSIT IS ON A CREDIT CARD OR DEBIT CARD THE AUTHORIZATION WILL BE RELEASED UPON DEPARTURE, IF THERE ARE NO ADDITIONAL CHARGES.

IF THE DEPOSIT IS MADE IN CASH IT WILL BE FULLY REFUNDED AT THE POINT OF DEPARTURE, IF THERE ARE NO ADDITIONAL CHARGES.

THIS POLICY ALLOWS YOU THE PRIVILEGE OF CHARGING THE FOLLOWING ITEMS TO YOUR ROOM THROUGHOUT YOUR STAY:

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- ROOM SERVICE 24 HOURS
  - IN ROOM MOVIES
  - BISTRO CHARGES
  - WIRELESS ACCESS

WE APPRECIATE YOU AS A CUSTOMER AND APPRECIATE YOU UNDERSTANDING OUR POLICY.